IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicant: AHOLAINEN Examiner: Yuen, K.

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Title: SYSTEM AND METHOD FOR COMPREHENSIVE SERVICE

TRANSLATION

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this paper is being electronically transmitted by EFS-WEB to the United States Patent and Trademark Office on October 6, 2009.

By:/Rennae Johnson/ Rennae Johnson

AMENDMENT & RESPONSE UNDER 37 C.F.R. §1.111

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir

In response to the Office Action mailed July 7, 2009, setting a three (3) month shortened statutory period for response, the Applicant submits the present amendment and response under 37 C.F.R. §1.111.

Claims 1, 2, 4-14, 17-21 and 28-39 remain pending in the application. Claim 30 has been amended. Claims 22 and 24-27 have been cancelled without prejudice or disclaimer, and Claims 35-39 have been added. The Applicant respectfully requests reconsideration and allowance of all pending claims.

AMENDMENTS TO THE CLAIMS are reflected in the listing of claims which begins on page 2 of this paper.

REMARKS/ARGUMENTS begin on page 9 of this paper.